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Simon Hobbs

Director of Legal and Democratic Services County Hall Matlock Derbyshire DE4 3AG

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PUBLIC

To: Members of Derbyshire Police and Crime Panel

Wednesday, 2 September 2020

Dear Councillor,

Please attend a meeting of the **Derbyshire Police and Crime Panel** to be held at <u>10.00 am</u> on <u>Thursday, 10 September 2020</u> virtually via MS Teams. A recording of the meeting will be published on the County Council's website following the meeting., the agenda for which is set out below.

Yours faithfully,

Simon Hobbs

Director of Legal and Democratic Services

AGENDA

PART I - NON-EXEMPT ITEMS

1. Apologies for Absence

To receive apologies for absence (if any)

Declarations of Interest

To receive declarations of interest (if any)

3. To confirm the minutes of the Derbyshire Police and Crime Panel held on

- 25 June 2020 (Pages 1 10)
- 4. To confirm the minute of the Derbyshire Police and Crime Panel (Confirmation Hearing) held on 13 August 2020 (Pages 11 12)
- 5. Member Question and Answer Session (Pages 13 16)
- 6. Verbal feedback from National Executive and Regional Network
- 7. Verbal Update on Home Office Review on Police and Crime Panels
- 8. Proposed Support for the Panel and allowances for Members (Pages 17 20)
- 9. Police and Crime Commissioners Annual Report 2019/20 (Pages 21 62)
- 10. Announcements from the PCC
- 11. Forthcoming Events

To hear an oral update on forthcoming events (if any)

12. Date of Next Meeting -19 November 2020 -10am

PUBLIC Agenda Item 3

MINUTES of a meeting of the **DERBYSHIRE POLICE AND CRIME PANEL** held on 25 June 2020 via Microsoft Teams.

PRESENT

Councillors F Atkinson (Amber Valley Borough Council), M Bagshaw (Chesterfield Borough Council) A Barrow (High Peak Borough Council), R Bright (Derbyshire Dales District Council), V Clare (Erewash Borough Council), D Collins (Chesterfield Borough Council), J Frudd (Erewash Borough Council) C Hart (Derbyshire County Council), D McGregor (Bolsover District Council) (substitute member), J Patten (South Derbyshire District Council), P Pegg (Derby City Council), G Potter (Derby City Council), M Potts (NE Derbyshire District Council), J Smale (Derby City Council), B Woods (Derbyshire County Council) and V Newbury & Dr S Handsley (Independent Member).

Derbyshire County Council officers also in attendance: Paul Stone, (Finance & ICT) I Walters (Democratic Services) and L Wild (Legal Services).

Also in attendance: H Dhindsa, Police and Crime Commissioner, K Gillott, Deputy Police and Crime Commissioner, D P Peet, Chief Executive (OPCC), A Dale, Chief Finance Officer (OPCC) and P Goodman, Chief Constable

9/20 APPOINTMENT OF CHAIR RESOLVED that V Newbury be appointed as Chair of the Derbyshire Police and Crime Panel for the ensuing municipal year.

V Newbury (in the Chair)

- **10/20 APPOINTMENT OF VICE-CHAIR RESOLVED** that G Potter be appointed as Vice-Chair of the Derbyshire Police and Crime Panel for the ensuing municipal year.
- **11/20** APOLOGIES FOR ABSENCE Apologies for absence were submitted on behalf of Councillors R Mee, C Moesby and P Niblock.
- **12/20 MINUTES RESOLVED** that the minutes of the meeting of the Derbyshire Police and Crime Panel held on 23 January 2020 be confirmed as a correct record.

- 13/20 <u>MATTERS ARISING</u> Complaints Procedure (Minute 4/20 refers) Following comments from members, it was confirmed that although a meeting of the working group that had been established to review the complaints procedure had been arranged, it never convened, largely due to the covid-19 situation. This would now be progressed again and those previously invited with the addition of Councillor Hart would be contacted to arrange a new date.
- 14/20 <u>COVID -19 –UPDATE</u> The Police and Crime Commissioner provided members with an update on the work that he and Derbyshire Constabulary had been carrying out during the Covid-19 pandemic.

Members had received a copy of the detailed briefing report in advance of the meeting and an earlier briefing had been issued to members some weeks ago.

Peter Goodman, Chief Constable attended the meeting and also made comment on the work that had been undertaken during the covid-19 pandemic and praised the work of all those involved

Members were given the opportunity to ask questions or make comments which were duly noted or answered.

The Chair noted that the Chief Constable was due to retire shortly and placed on record the Panel's thanks and appreciation to Peter for his service to the Derbyshire Constabulary and wished him a long and happy retirement.

The Chief Constable responded by saying that it had been a privilege to work in Derbyshire and that he had received tremendous support from a great team around him. He thanked all of his staff, the Police and Crime Commissioner and his office, and The Police and Crime Panel for the excellent working partnerships that had been established during his time in office.

RESOLVED to note the update

15/20 MEMBER QUESTION & ANSWER SESSION Members were provided with a written response to the Police and Crime Panel to the presubmitted questions raised by individual Panel members.

Councillor Atkinson: With Tory austerity driven cuts to Policing budgets and to other services which support our communities. in particular youth provision, would the PCC comment on the Chief Constable's remarks to the PCP at our last meeting that austerity has had a negative impact on policing in Derbyshire by giving examples of where this might be the case?

PCC Response: I have reported to the Panel previously that the cuts to policing since 2010 that formed part of the government's austerity policy has had a major impact on policing in our city and county. The Panel will be aware that Derbyshire lost approximately 450 police officers and nearly 300 police staff and, as the Chief Constable stated in his open letter dated 13th January 2020 regarding police funding, this meant that "the Constabulary has been operating at a level at which we have only been able to deliver essential service." Even the promised extra police officers, whilst needed and welcome, will not take Derbyshire Constabulary back to its pre-austerity numbers of police officers and does nothing to address the loss of PCSOs and police staff.

As well as impacting on the Forces ability to prevent and investigate crime, those cuts to police numbers affected public confidence in the police with nearly every community I visited raising the issue of the lack of police visibility and requesting a greater police presence. This is an issue that has troubled me greatly because our model of policing very much depends on the relationship between the police and the community they serve.

Austerity has also impacted on the services provided by partner agencies, often resulting in increased demand on policing. One of the most obvious areas had been cuts to children's services budgets. The loss of youth services for example, has placed greater demands on the police with the public now regularly turning to the police as the lead agency to deal with antisocial behaviour involving young people. Police officers dealing with this type of "quasi-youth work" then have less time to available to deal with other demands. Another noticeable consequence has been that both principle local authorities have contributed less to their respective MASH sites, making it more difficult for meaningful information sharing and early intervention to happen.

The recent flooding incidents brought to light the extra demand placed on the police call centre by the public telephoning the police for non-policing highway emergencies when they are unable to contact their local authority out of hours. Whilst that particular instance was perhaps an extreme occurrence, other examples have also been brought to my attention.

My office has also experienced increased demand, both in terms of victim services and requests for funding, due to some partners either withdrawing or reducing their provision of services. This has included my office stepping in to take over responsibility for the commissioning of standard risk domestic abuse services in the City that would have otherwise been lost.

As you know my office runs a number of grant schemes throughout the year and I have noticed a real upturn over the course of my four years in office of the number of applications for projects delivering activities for young

people. This year for example, over fifty percent of funding requests for large grants were from organisations working with young people, many of these applications cited the loss of council youth provision as part of their rationale for seeking my funding. Whilst I have been able to support a number of these applications, I have not been able to support all of them and my funding is of a one-off nature rather than on going.

Another key issue we have faced is support for those who have mental health issues or other vulnerabilities. As I have explained to the Panel in the past this is a key priority for me as too much time is spent by our contact centre and by staff and officers dealing with issues that would be better dealt with by mental health and other professionals. In response I have driven forward the delivery of the mental health triage hub, based within our contact centre, that sees professionals from a variety of agencies working together to get the right support to those who need it. Once again, money and police time spent on plugging this gap isn't then available for use on more obvious policing activities.

It could be said that policing is a victim of its own success. It is seen as the service of last resort and is often where people turn to when they are not getting services elsewhere. However, as resources for all public services are under significant strain this impacts on the police's ability to deliver against its core functions as it is picking up the slack from elsewhere.

Councillor Potter: How many Derbyshire Constabulary Police Officers and Civilian staff are or have been employed on secondments within any organisations serving outside the Derbyshire Constabulary area since 2010?

PCC Response: There have been 60 individual officers who have been on secondment in the last 10 years.

There have been 36 Police Staff who have been on secondment. Of these 96, 16 have been seconded but have worked within the East Midlands region.

My Chief Executive is about to go on a 6 month secondment to lead on work around the policing submission for the Spending Review from the Association of Police & Crime Commissioners and National Police Chiefs' Council linking into the Home Office who will ultimately make the submission to the Treasury.

RESOLVED to note the question and answer session

16/20 <u>CHALLENGE TOPIC : SAFER NEIGHBOURHOOD TEAMS – DERBYSHIRES APPROACH</u> Hardyal Dhindsa, PCC, informed the Panel

of the role and function of neighbourhood policing and Safer Neighbourhood Teams (SNTs).

Neighbourhood policing was a fundamental part of how Derbyshire Constabulary sought to keep its communities safe. There were 94 SNTs covering Derby City and Derbyshire. (Details of these were given in Appendix A to the report)

It was clear from the #D383 tour and conversations with the public that a visible neighbourhood presence provided reassurance to local communities and was greatly valued by the people of Derbyshire. The PCC's belief in the importance of neighbourhood policing had ensured it has remained a cornerstone of Derbyshire's approach at a time when neighbourhood resources had seen significant cuts in other police force areas. This neighbourhood presence was supported by other parts of policing which dealt with higher threat and risks to keep the public safe, but were less visible to the public. A good combination of the two is required to effectively 'Make Derbyshire Safer Together'.

Much of the work is based on the College of Policing's guidelines for effective neighbourhood policing which is based on seven guidelines or pillars. These were:

Engaging Communities Working with the police and crime commissioner to deliver and support neighbourhood policing and ensure it is built on effective engagement and consultation with communities.

Solving Problems Ensuring officers, staff and volunteers use structured problem solving to deal with local priorities, working collaboratively with communities and, where appropriate, private, public and voluntary sector partners.

Targeting Activity Ensuring policing activities within neighbourhoods are targeted according to the needs of different communities, taking account of threat, risk, harm and vulnerability.

Promoting the Right Culture Promoting an organisational culture that encourages the public to participate in neighbourhood policing. We will take steps to ensure that all police contact with colleagues, partners and the public seeks to build trust and is consistent with procedural justice.

Building Analytical Capability Ensuring there is sufficient analytical capacity and capability necessary for problem solving.

Developing officers, staff and volunteers Supporting and equipping officers, staff and volunteers to work in neighbourhood policing and ensure they receive learning and continuing professional development on the areas identified in these guidelines.

Developing and sharing learning Working with the College of Policing, the wider police service, partners and academia to identify and share learning about neighbourhood policing and current threats.

Over the past 18 months the force had reviewed its approach to SNTs. This was intended to consider the previous allocation of resources and determine if they met the current threat and risks faced to ensure that the investment or uplift of additional resources were placed in the right place. The force also renewed its approach to neighbourhood policing to ensure the best return on this additional investment to deliver the best outcomes for our communities.

It was important to note that whilst the delivery of SNTs was a policing response, it was heavily reliant on engagement with and support of other partners in order to make Derbyshire Safer Together. Long term sustained problem solving cannot be achieved as a single agency.

Following the increase in Council Tax precept agreed by the Panel, the PCC and Chief Constable agreed to invest in a refresh of the Operation Relentless approach to tackling volume issues within communities.

Specific areas of focus included targeting burglars, car thieves and those involved in robbery offences.

Officers had been carrying out a series of warrants, identifying handlers of stolen goods, conducting checks of scrap metal dealers and locking up suspects in a concerted effort to reduce burglary, auto crime and robbery.

SNTs would be engaging with local people to mark items and issue crime prevention advice to keep themselves, their homes and vehicles safe.

A proactive media plan was in place to inform the public about Operation Relentless activity and to share results. As part of the campaign journalists are being invited to accompany officers on a series of warrants and events to help also raise public awareness of the activity that was taking place.

The Operation would run for the next year; as part of the suite of activity, there would be the opportunity for Local Policing inspectors to bid for funding to facilitate innovative problem-solving projects to tackle issues that were a concern to local communities. These projects would be informed by

'Derbyshire Talking' and the 'Derbyshire Alert Survey Tool' which would provide an evidence base for identifying what mattered most to local communities.

In summary, Neighbourhood policing was at the heart of public confidence and feelings of safety. The force recognises this and is ensuring it develops best practice, has a sustainable partnership problem solving approach and mindset, with professionalised roles and motivated staff to deliver the best outcomes and services that it can.

Members were given the opportunity to ask questions or make comments which were duly noted or answered.

RESOLVED to note the report

17/20 ANNUAL RETURN FOR GRANT FUNDING FOR APRIL 2019
TO MARCH 2020 Members were asked to consider the position regarding grant funding available to the Police and Crime Panel from the Home Office for the period of April 2019 to March 2020 and to inform members of the grant funding available for the year 2020/21.

In establishing Police and Crime Panels, the Home office agreed that funding would be available to ensure that there was a Police and Crime Panel for the police area able to carry out its scrutiny functions and responsibilities as set out in the Police Reform and Social Responsibility Act 2011. A limited grant was provided on application to each Local Authority acting as the Host Authority for the provision of administrative and management support to facilitate the Panel.

The grant available does vary from year to year. For the financial year 2019-2020, the funding available is a grant of up to £67,100. The letter dated 16th August 2019 confirming the offer of the grant was attached at Appendix 1 to the report and the grant agreement was attached at Appendix 2. The grant was paid upon application and a return detailing costs incurred. Usually, there was a requirement to report at the mid-point of the year as well as at the end of the financial year. However, this year, the Home Office had agreed that the return need only be provided at the end of the financial year. Details of the return for 2019-2020 were provided to the Home Office in early March and are attached at Appendix 3 to the report.

Costs claimed for panel administration included officer time in supporting and advising the Panel as well as administrative costs in respect of the production and circulation of reports (including printing and postage), the cost of meeting rooms and training. For this year costs claimed had included the training session provided by Frontline Consulting in October 2019; attendance at the National Conference for Police (fire) and Crime Panels in

November 2019; subscriptions to the regional network and the national network; and catering for the training event and meetings.

The grant could also cover member expenses and allowances. However, the Panel arrangements for the Derbyshire Police and Crime Panel confirm that no allowance or expenses payments would be made by the Panel itself to councillor members and that any allowances or expenses payment which may be made to councillor members arising out of Panel Membership shall be determined and borne by the appointing council for each Panel member individually. Derbyshire County Council as the host authority reimbursed reasonable expenses to independent members provided that this is agreed as part of the annual budget approved by the Panel.

Details of the grant for the financial year 2020/2021 had now been received and a letter dated 29th May confirming a grant of up to £67,100 was attached at Appendix 4 to the report. A report regarding the formulation of a plan to maximise the use of the available funding will be brought for consideration by the Panel to the next meeting.

Members made a number of comments in relation to how the figures in the report were presented and it was agreed that these would be provided in a more easy to read format in the report to the next meeting.

Members also reiterated their comments made at previous meetings of the need for some dedicated scrutiny officer support to the panel and that some of the available grant should be used towards this

The issue of payment of allowances to the Panel's Independent members was raised and after discussion it was agreed that this would be investigated further and included in the report to the next meeting,

RESOLVED (1) to note the position regarding grant funding for the year April 2019 to March 2020;

- (2) to note the funding available for the year 2020/2021;
- (3) that a future report regarding the formulation of a plan to maximise the use of available funding would be brought for consideration by the Panel to the next meeting; and
- (4) that this report would include details of the allowances available to the Panel's Independent Members.
- **18/20** ANNOUNCEMENTS FROM THE PCC Hardyal Dhindsa, the Police and Crime Commissioner announced the following:

The recruitment process for a new Chief Constable following P Goodman's retirement had begun, with interviews scheduled for the end of July. Once an appointment was made a Confirmation Hearing of the Police and Crime Panel would be required and a date for this would be arranged by the Panel's officers.

The National Association of Police and Crime Commissioners (NAPCC) and the National Police Chiefs Council (NPCC) were actively reviewing all procedures following the impact of the death of George Floyd and the Black Lives Matter campaign.

The next meeting of the Strategic Priorities Assurance Board was on Monday 29 June 2020 and details were available on the OPCC website

Announcements would be made shortly on the strengthening of victim support services following maximum funding being secured.

RESOLVED to note the announcements from the Police and Crime Commissioner.

- **19/20 FORTHCOMING EVENTS** It was noted that the National Police and Crime Panels annual conference would be held later in the year and more details would be provided at the September meeting.
- **20/20 DATE OF NEXT MEETING RESOLVED** to note that the next meeting of the Derbyshire Police and Crime Panel would take place on Thursday 10 September 2020 commencing at 10.00am



PUBLIC Agenda Item 4

MINUTES of a meeting of the **DERBYSHIRE POLICE AND CRIME PANEL** held on 13 August 2020 via Microsoft Teams.

PRESENT

V Newbury (In the Chair)

Councillors F Atkinson (Amber Valley Borough Council), A Barrow (High Peak Borough Council), V Clare (Erewash Borough Council), J Frudd (Erewash Borough Council) C Hart (Derbyshire County Council), R Mee (Erewash Borough Council), P Niblock (Chesterfield Borough Council), J Patten (South Derbyshire District Council), P Pegg (Derby City Council), G Potter (Derby City Council), M Potts (NE Derbyshire District Council), G Purdy (Derbyshire Dales District Council) (substitute member), J Smale (Derby City Council), B Woods (Derbyshire County Council) and Dr S Handsley (Independent Member).

Derbyshire County Council officers also in attendance: E Crapper (Director of Organisation Development and Policy) R Savage (Improvement & Scrutiny) I Walters (Democratic Services) and L Wild (Legal Services).

Also in attendance: H Dhindsa, Police and Crime Commissioner, K Gillott, Deputy Police and Crime Commissioner, D Peet, Chief Executive (OPCC), A Dale, Chief Finance Officer (OPCC), and M Carruthers-Watt (Independent member of the interview panel)

Apologies for absence were submitted on behalf of M Bagshaw (Chesterfield Borough Council), R Bright (Derbyshire Dales District Council) D Collins (Chesterfield Borough Council) and C Moesby (Bolsover District Council)

21/20 <u>CONFIRMATION HEARING FOR THE APPOINTMENT OF CHIEF CONSTABLE</u> The meeting had been convened to undertake a confirmation hearing in respect of the proposed appointment of the Chief Constable.

Mr H Dhindsa, Police and Crime Commissioner, had provided the Panel with:-

- the name of the candidate Mrs Rachel Swann;
- the application process and the criteria used to assess the candidate's suitability for appointment;
- why the candidate satisfied those criteria; and

- the terms and conditions on which the candidate was to be appointed.

The Commissioner addressed the Panel with regard to Mrs Swann's suitability for appointment and was questioned by Panel Members.

Mrs Swann was questioned in detail by Panel Members with regards to her proposed appointment.

The public and press were then excluded from the meeting whilst the Panel reviewed the proposed appointment.

The meeting was then re-opened to the public and the press.

RESOLVED to recommend to the Police and Crime Commissioner that Mrs Rachel Swann should be appointed to the post of Chief Constable for a 5 year term.

PUBLIC

POLICE AND CRIME PANEL

10th September 2020

REPORT OF THE POLICE AND CRIME COMMISSIONER FOR DERBYSHIRE

POLICE & CRIME PANEL MEMBER QUESTIONS

1. PURPOSE OF THE REPORT

1.1 To provide a written response to the Police and Crime Panel to the presubmitted questions raised by individual Panel members.

2. PANEL MEMBER QUESTIONS

- 2.1 Given the potential financial impact or implications of Covid 19, upon your ability to deliver on your obligations, in respect of establishing local priorities and, moreover, upon your budget and therefore your capacity to honour those obligations can we expect either a reduction, or possible withdrawal, of the grant scheme and, if so, which specific project types or funding requests will be prioritised? (Dr S Handsley)
- 2.2 Whilst the impact of Covid-19 on both the police service and wider society cannot be underestimated neither can the potential benefits of an agile, targeted grants programme that seeks to support grassroots organisations working within the diverse communities of Derbyshire.

A foundation principle of our approach has been to support the concept of prevention and upstream management of issues as this is often significantly cheaper and less resource intensive in the long-term, removing the need for investigating crimes and tackling the social damage that it causes after the event.

Our experience has shown us that often it is smaller, microgrants, that can have the most significant impact in a local area and it is for this reason that the commissioning team have been developing an approach that will see a partnership between the OPCC and local third-sector support agencies to focus funding where it will have the greatest effect. The new Vulnerability Fund will allow us to support very localised projects, delivered by partners within communities that deliver against the broad objectives of the Police and Crime Plan but more importantly are designed and delivered by those communities. It is hoped this approach will see positive results in communities and help tackle those 'quality of life' issues that are so often raised when out meeting communities (an experience no doubt shared with Elected Member colleagues on the Panel).

Unfortunately, successive years of financial challenges and austerity have seen an erosion of the support of grassroots voluntary/charity sector organisations who are often best placed to respond to local issues and prevent the need for police involvement. By developing this approach, it is hoped that we will be able to free up police time, allowing them to focus on more serious matters, whilst also having a positive effect on local communities and help build stronger and safer communities.

- 2.3 Several years ago the Government abandoned plans to take a radical proactive look at the illegal drugs trade which blights our communities. Many things would have been up for discussion which could have included for instance, rehabilitation programs linked to de-criminalisation where it was felt appropriate, thus depleting the ill gotten gains of criminal gangs. Over time a number of strategies could have been put in place to fit many situations, and de-criminalisation would by no means be the only answer. Alas the Government chose to abandon this initiative at the eleventh hour missing a golden opportunity to finally bring about an up to date strategy for the twenty twenties going forward. (Cllr J Frudd)
- 2.4 The use of drugs and the illicit trade that accompanies their use is indeed a blight on communities. As the national lead for drug and alcohol-use the PCC is on record as saying that the current system is clearly not working and that a root and branch review of existing approaches is what is needed. However, policies relating to the use of drugs is an extremely divisive issue that sees the polarisation of views and previous attempts to achieve a consensus on an approach moving forward has proved impossible, even amongst the relatively small cohort of PCCs.

The previous Chief Constable is on record as saying that it seems an anathema to put the production and distribution of potentially highly dangerous substances in the hands of serious and organised criminals. (The associated criminality should also not be forgotten such as people trafficking, modern slavery, prostitution, County Lines etc etc.)

Other developed economies have managed to developed more refined and impactful ways in which to tackle the use of illicit substances and it is hoped that in time the learning from these areas will be considered and potentially adopted in the UK.

Whilst there is clearly a criminal element in this debate, the issue of drug use should be seen as a public-health issue, rather than a criminal justice issue which could free up capacity to allow the police to focus more on the serious and organised criminality that makes significant financial gains through this trade, not to mention the significant harm it causes to individuals and communities.

Any genuine root and branch review of the current dysfunctional system would, therefore, be welcomed and supported. Dame Carol Black has been leading a review into the drugs market and approaches to tackling it.

Agenda Item 5

In the executive Summary to the first part of the review she makes it clear that whilst funding is an issue, there are more systemic problems that will need addressing if we are to properly tackle the multiple harms the illicit drug trade, and the use of those drugs, causes to individuals and society.

| Contact details | Name: Hardyal Dhindsa |
|-----------------|---|
| in the event | External telephone number: 0300 122 6000 |
| of enquiries | Email address: pccoffice@derbyshire.pnn.police.uk |

DERBYSHIRE POLICE AND CRIME PANEL

10 September 2020

Report of the Director of Legal and Democratic Services of Derbyshire County Council

PROPOSED SUPPORT FOR THE PANEL AND ALLOWANCES FOR MEMBERS

1. Purpose of the Report

To notify the Panel of the progress of proposals to maximise the use of available grant funding to support the Panel.

2. Information and Analysis

In establishing Police and Crime Panels, the Home Office agreed that funding would be available to ensure that there is a Police and Crime Panel for the police area able to carry out its scrutiny functions and responsibilities as set out in the Police Reform and Social Responsibility Act 2011. A limited grant is provided on application to each Local Authority acting as the Host Authority for the provision of administrative and management support to facilitate the Panel.

As the Panel was advised at the meeting in June, the grant available for the financial year 2020-21 is £67,100 to cover all aspects of administrative and management support which the Panel identifies as being required.

Officer support

Costs claimed under the grant include officer time in supporting and advising the Panel. In order to assist the Panel fulfil its functions, it is recognised that dedicated Scrutiny Officer support would be appropriate. Consideration is currently being given to the extent and nature of the support needed and how that can best be provided. Once it has been established what the main objectives, profile and time required for the role would be, it is proposed that an officer be recruited on a one-year fixed-term basis so that the appointment can be reviewed and adjustments can be made as necessary.

Website

It is also recognised that the development of the information available on the website/webpage regarding the Panel could be improved. Officer time in developing the website/page would also be covered by the grant. Therefore, it is proposed that further consideration be given to PUBLIC Agenda item 8

development of the information published by the Panel, but balanced with the funds available under the terms of the grant.

Training/Induction

Training and induction of new members has been identified as being fundamental to develop the knowledge and experience of the Panel and the costs of this can be met from the terms of the grant. Therefore, further consideration will be given to training requirements to ensure that Panel members can benefit from effective training.

Allowances

The terms of the grant enable it to be used to cover member expenses and allowances. However, the Panel Arrangements for the Derbyshire Police and Crime Panel stipulate at paragraph 9.1 that:

"Each council has the discretion to pay its representatives(s) on the Panel special responsibility allowances and to reimburse reasonable expenses incurred. No allowance or expenses payments will be made by the Panel itself to councillor members. Any allowances or expenses which may be made to councillor members arising out of Panel membership shall be determined and borne by the appointing council for each Panel Member individually."

It further stipulates at 9.2 that:

"The host authority, on behalf of the Panel will reimburse reasonable expenses to independent members provided that this is agreed as part of the annual budget approved by the Panel."

The grant envisages a maximum sum of £920 being payable to Panel members to cover expenses. The grant does not envisage that that money would be paid as a lump sum, but only on the incurring of expenses. The current Panel Arrangements are in accordance with this position.

Should Panel members wish for an additional allowance to be paid, then for councillor members, this would need to be agreed through the Members' Allowances Scheme for the authority for each individual representatives. It would be a matter for the host Authority, that is Derbyshire County Council, to consider payment of any allowance to independent (non-councillor members).

3. Financial Considerations

As detailed within the report.

PUBLIC Agenda item 8

4. Legal Considerations

The grant is paid in exercise of the power conferred upon the Secretary of State for the Home Department under section 31 of the Local Government Act 2003 to provide financial support to a local authority in England or Wales.

5. Other Considerations

In preparing this report, the relevance of the following factors has been considered: prevention of crime and disorder, equality and diversity, human resources, environmental, health and transport considerations.

6. Background Papers

The file currently held by the Director of Legal and Democratic Services for Derbyshire County Council.

7. Officer's Recommendation

That the Police and Crime Panel notes the considerations and progress relating to the proposals to maximise the grant funding available to support the Panel.

Simon Hobbs
Director of Legal and Democratic Services
Derbyshire County Council



POLICE AND CRIME PANEL

10th September 2020

REPORT OF THE POLICE AND CRIME COMMISSIONER FOR DERBYSHIRE

ANNUAL REPORT 2019-20

1. PURPOSE OF THE REPORT

1.1 To present the draft Annual Report (Appendix A) for the Police and Crime Commissioner for Derbyshire for the period of 1st April 2019 to the 31st March 2020 in accordance with Section 12 of the Police Reform and Social Responsibility Act 2011(PRSRA).

2. BACKGROUND

- 2.1 Section 12 of the PRSRA requires the Police and Crime Commissioner (PCC) to produce an Annual Report on:
 - a) the exercise of the body's functions in each financial year, and
 - b) the progress which has been made in the financial year in meeting the police and crime plan objectives in the body's police and crime plan.
- 2.2 The PCC must present the report to the Police and Crime Panel (the Panel), at a public meeting, and answer any questions the panel may pose.
- 2.3 The PCC must also respond to any report or recommendations the Panel may make and publish said response.
- 2.4 PCCs must then publish the Annual Report, in a manner they determine.

3. PCP RESPONSIBILITIES

3.2

- 3.1 Section 28(4) of the PRSRA outlines the Panel's responsibilities in relation to the Annual Report. It states that:
- (4) A police and crime panel must -
 - (a) arrange for a public meeting of the panel to be held as soon as practicable after the panel is sent an annual report under section 12,
 - (b) ask the police and crime commissioner, at the meeting, such questions about the annual report as the members of the panel think appropriate,
 - (c) review the annual report, and
 - (d) make a report or recommendations on the annual report to the commissioner.

3.3 At its meeting in July 2013 the Panel agreed that the Annual Report would be presented as a standing agenda item to the Panel's September meeting.

4.0 **PUBLICATION**

- 4.1 Subject to the report or recommendations made by the Panel, the PCC intends to publish the Annual Report as a document on the PCC Website.
- 4.2 The PCC does not intend to produce large numbers of physical copies of the report.
- 4.3 Should a member of the public wish to receive a hard copy of the Annual Report the office will ensure that they are sent one.
- 4.4 It should be noted that the document attached is the text for the draft report, the final version will include photography and all relevant hyperlinks.
- 4.5 The version at Appendix A does not include a message from the Chair of the Police and Crime Panel as one has yet to be provided, though this can be included if required.

5.0 RECOMMENDATIONS

- i That the panel receives and approves the Annual Report 2019-2020.
- ii That Panel Members ask such questions, and make any recommendations, on the report as they think appropriate.
- iii That, subject to any report or recommendations by the Panel, the Annual Report is published via the PCC's website www.derbyshire-pcc.gov.uk.

| Contact details | Name: Hardyal Dhindsa | | |
|-----------------|---|--|--|
| in the event | External telephone number: 0300 122 6000 | | |
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DRAFT

Police & Crime Commissioner for Derbyshire

Annual Report 2019-20

INTRODUCTION

Welcome to my fourth Annual Report as Police and Crime Commissioner for Derbyshire. Yet again I have had a very busy year and I hope that this report will give a flavour of the work I, and my tireless team, have been involved in over the past twelve months

I have said previously that one of the greatest highlights of this job is getting out into communities and meeting people to hear their views. This year I have completed my #D383 tour of all of the villages, towns and the city. I have met some amazing people and have listened hard to what people have to say. The overwhelming majority of people I have spoken to have had little but praise for Derbyshire Constabulary, but there have been those whose experience has been less positive and the Chief Constable and I have had many discussions about how things can be made better.

Finding has continued to be an issue and I have continued to lobby Government to try and get a fairer share of available funds for Derbyshire. I reluctantly took the decision to raise Council Tax again this year as we need to ensure the Force has the resources to be able to keep communities safe. I consulted Derbyshire residents, as I do every year, and the majority of those who took part in the survey agreed with the rise of £10 for a Band D property.

This year the Government announced plans to get 20,000 new police officers recruited and on the frontline over the next three years. For Derbyshire that means an additional 283 new officers. Whilst I obviously welcome any additional resource this still will not see us return to pre-austerity levels of officer numbers. Fortunately we were in a strong position with people waiting to start so we were able to mobilise quickly and get the first 50 officers in quickly. Those officers are now embedded in communities.

The end of the year saw the first signs of the Covid-19 pandemic. This international crisis has affected us all. The Force have, as they always do, responded brilliantly and with the professionalism we expect. The year ahead will undoubtedly be one in which Covid-19 plays a significant role. I am sure that the Force and the communities of Derbyshire will all pull together so we are all able to keep safe.

Hardyal Dhindsa

Police & Crime Commissioner for Derbyshire

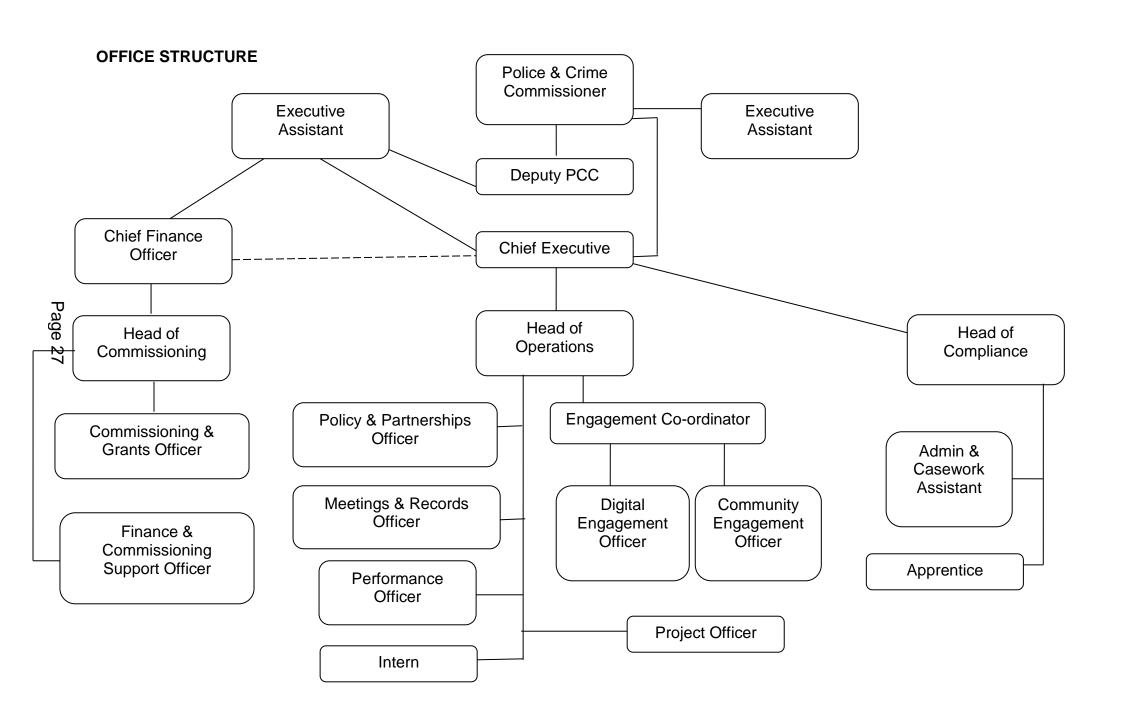
THE HELLOS AND GOODBYES

My Office

We have had a year of stability within my office this year. We have welcomed Robert Patterson as our new Intern and Emily Wakeland's contract was extended to allow her to continue support our innovative, and award winning, Independent Custody Visiting Scheme.

Derbyshire Constabulary

As with my office, the Force's senior leadership team has seen little change over the past 12 months. The only exception is the retirement of Mr Terry Neaves, the Force's Finance Director. Simon Allsop, who has been temporarily covering the role for both police and fire, has now had that position made permanent.



THE POLICE & CRIME PLAN 2016-21

One of the statutory responsibilities of a new Police and Crime Commissioner is to produce a Police and Crime Plan, which is kept under review. Part of this review process is engagement with the public to understand what is important to them as well as consideration of the main threats and risks identified by the police and wider partners.

The 2016-21 Plan contains seven strategic priorities:

- Working to keep the most vulnerable in our communities safe from crime and harm and supporting those who unfortunately find themselves a victim of crime
- 2. Working to tackle the emerging threats of cyber and cyber-related crime on individuals, businesses and communities
- 3. Working to tackle the impact of drugs and alcohol on communities
- 4. Supporting those with mental health issues, including those with learning difficulties, who come into contact with the Criminal Justice System, as victim or offender, to get the right support, from the right agencies at the right time
- 5. Working with young people, including those who have been either victims of crime or offenders, to understand their needs and prevent them becoming involved in criminal activities
- 6. Working with the Constabulary to develop the policing family to be more representative of the diverse communities it serves
- 7. Working with the Constabulary and partners to maximise the opportunities from developments in technology

Having reviewed the results of engagement activity with members of the public, as well as understanding the current threats and risks identified by the Force and partners, the decision has been taken to retain the current seven priorities as they are.

A full copy of the 2016-21 Plan can be found on the PCC's website.

SIGNIFICANT ACHIEVEMENTS 2019-20

Knife Angel

We were part of a successful bid to be the first city in the East Midlands to host the National Monument against Violence & Aggression, also known as the Knife Angel, in Derby City. This 20ft sculpture, made entirely of seized blades, has been designed to create social change by helping raise better awareness of how violence and aggressive behaviour affects communities. Its sheer size and method of construction makes the Angel a very arresting sight and having been placed with Derby Cathedral as a backdrop was a focal and talking point in the City. During its

30 day stay in Derby City there were a number of activities aimed at young people to increase awareness of the issues of knife and violent crime.

Sexual Assault Referral Centre (SARC)

Investment by the PCC saw a state of the art SARC opened in Derbyshire to replace the existing building that was not fit for purpose and needed extensive updating to ensure it was forensically compliant. The facility allows for both medical examinations following a sexual assault as well as hosting specialist victim services for adults and children.

Early Intervention Youth Fund

The PCC, along with Streetgames, were awarded over £300,000 to support its pioneering crime prevention work. This project will see intensive work with those at risk of being drawn in serious and violent crime. It builds upon a foundation of work that uses sport as a tool to help engage with young people and prevent them entering the criminal justice system.

No2HATE

This year saw the second year of local delivery of the national No2Hate campaign raising awareness of hate crime and working to let victims know where they can get help and support. Over 1.5 million people have supported this campaign ove the past couple of years and as national lead for Hate Crime the PCC was keen to ensure strong local support.

Commissioning

The team was externally audited at the beginning of March 2020 by Mazars LLP, in respect of the controls and processes in place relating to commissioning. The team received *Significant Assurance* on the adequacy and effectiveness of internal controls. We offer our thanks to both the Constabulary's procurement team and Legal services team for supporting this audit and for the continued support they have afforded the commissioning team throughout this last year.

Last year the PCC commissioned a new Victim Care Unit with the Constabulary which is also co-located with the main victims' service. This has demonstrated considerable success in converting positive referrals into victims' services and providing an opportunity for victims to discuss concerns and their experiences. This has also contributed to the Force's ability to respond to and comply with the Victim's code. As a result of several measures taken within the Force VCOP compliance has improved from 73% in October 2019 to 91% in May 2020. Measures include the introduction of monthly case reviews, weekly compliance reports, changes in the mobile data team and investigating a range of improvements to the way victims are contacted and updated. Section Inspectors, Learning and Development Sgts and CMaRC staff have all been very helpful and proactive with the use of the compliancy list which has enabled it becomes a useful tool. It has helped with officer

education/training/briefings and has provided evidence to make a small but effective change to systems like Pronto.

#D383

2019 saw the completion of the ambitious plan to visit all 383 villages towns and city in Derbyshire. This innovative engagement campaign has heard voices from the very top to the very bottom of the County and everywhere in between.

Themes have been identified as well as issues that are specific to individual areas. This has helped inform conversations with the Chief Constable and his Chief Officer team to ensure that the policing model and style remains fit for purpose.

What are residents of Derbyshire telling us so far?

The below table highlights any concerns that were voiced in each area, and how many times these were reported to the Commissioner whilst completing #D383 events. A total of 64 places have been visited between April and November 2019 when the Commissioner completed his tour of rural, urban and suburban locations across Derbyshire.

| | Amber Valley | Bolsover | Chesterfield | Derby City | Derbyshire Dales | Erewash | High Peak | North East Derbyshire | South Derbyshire |
|---------------------------------|-----------------|----------|--------------|------------|---------------------|---------|-----------|--------------------------|---------------------|
| ASB | 2 | | 1 | 3 | 2 | 1 | | 3 | 1 |
| Budget/Precept | | | | | | | | | |
| Burglary/Robbery/Theft | | | | | 2 | 1 | | 2 | 1 |
| Contact & Response | | 1 | | | | 1 | 4 | 1 | |
| Times 101/999 | | | | | | | | | |
| Criminal Damage | 1 | | | | | 1 | | | 1 |
| Cyber Fraud | 1 | | | | 1 | | | | |
| Derbyshire Alert | | | | | 1 | | | | |
| Dog Fouling | | | | | | | | | |
| Drinking/Drunk drivers | | | | | | | | | 1 |
| Drug Supply/Dealing | | | | 1 | | | 1 | | 1 |
| Drug Taking | | | | 2 | 1 | | 2 | 1 | |
| Estate - Police Building | | | | | | 1 | 1 | | |
| Fly Tipping | | | | | | | | | 1 |
| Fracking | | | | | | | | | |
| Fraud | | | | | | | | | |
| General Quality of | 1 | | | | | | 2 | | |
| Service | | | | | | | | | |
| Neighbourhood Watch | | | | | | | 1 | | |
| Noise and Nuisance | 2 | | 1 | | | | | | |
| Off-roading | | | | | | | | | |
| Parking | | | | 1 | 2 | | 3 | 2 | |
| PCC Role, Cost & Accountability | | | | | | | | | |

| Police Complaint | | | | | | | | |
|----------------------|---|---|---|---|---|---|---|---|
| • | | | | | | | | |
| Police Powers | | | | | | | | |
| Resource | 1 | 1 | | 6 | | 4 | 4 | 3 |
| Allocation/Reduction | | | | | | | | |
| SNT updates & | | | | | | | 1 | 2 |
| Attendance at Local | | | | | | | | |
| Meetings | | | | | | | | |
| Speeding | 2 | 1 | 1 | 3 | 1 | 4 | 4 | 4 |
| Street Drinking | | | | | 1 | | | |
| Traffic & Road | | | | | | | | |
| Concerns (including | | | | | | | | |
| cyclists and horses) | | | | | | | | |
| Travelling | | | | | | | | |
| Communities | | | | | | | | |
| Wildlife Crimes | | | | | | | | |

Resource allocation, speeding and ASB are issues that seem to be a concern in almost all areas of Derbyshire.

| Area | Total Visits | Issues |
|--------------------------|-----------------|--|
| Amber Valley | 6 | ASBNoise and NuisanceSpeeding |
| Bolsover | 2 | Contact TimesResource AllocationSpeeding |
| Chesterfield | 1 | ASBNoise and NuisanceSpeeding |
| Derby City | 4 | ASBDrug Taking |
| Derbyshire Dales | 16 | Resource AllocationSpeedingASBParking |
| Erewash | 2 | ASB Speeding |
| High Peak | 11 | Resource Allocation Contact/Response Times Speeding Parking |
| North East Derbyshire | 15 | Resource AllocationSpeedingASB |
| South Derbyshire | 7 | SpeedingResource AllocationSNT Updates |

Local Findings

Amber Valley

In total, 6 visits were made to Amber Valley this year, including attending local events, parish council meetings, gyms and schools. These visits have enabled the Commissioner to raise awareness of Scamwatch and to encourage residents to report their concerns either by telephone or online. The main concerns in the area were speeding, anti-social behaviour and noise and nuisance but many reported Amber Valley as having great community spirit and a peaceful place to live.

Bolsover

There were only 2 visits left to make in Bolsover this year, and these were to a parish council meeting and meeting with residents in a village. The main concerns in the area were around speeding, contact times and resource allocation. These meetings allowed the Commissioner to raise awareness of funding opportunities for local groups and for them to feedback that they felt they lived in a quiet area.

Chesterfield

One visit was made to Chesterfield in this year, to a community centre in Barrow Hill. Residents raised their concerns around anti-social behaviour, noise and nuisance and speeding. They also discussed their ideas for youth facilities in the area, and the Commissioner made them aware of his small and large grants schemes.

Derby City

During this year, the Commissioner made 4 visits to areas within Derby City, including to local shopping areas and community centres. The main issues raised were ASB and drug taking. Local officers present were able to discuss the relationship building work they have been undertaking and how these links have benefitted them and the local community. The Commissioner was able to highlight the work he is leading in the City Centre Summit and how this had made improvements.

Derbyshire Dales

A total of 16 visits were made to the Derbyshire Dales in the last year, including the culmination of the D383 Tour in Matlock Bath. These included parish council meetings, community associations and farm visits with the Rural Crime Team. One visit led to the OPCC arranging a successful Family Day in conjunction with the community and the Safer Neighbourhood Team. Residents raised concerns around speeding, resource allocation, anti-social behaviour and parking. The rain may have put paid to the illuminations on the final visit, but the Commissioner still went ahead and spent time discussing issues with local residents and later walked around the town with the new Superintendent for the area.

Erewash

During this year, the Commissioner made 2 visits to Erewash, to a resident's breakfast club and a local shopping area. The main concerns raised were antisocial behaviour and speeding. The Commissioner spoke to many residents at the breakfast club and discussed the range of other activities that is available in the

area. People noted that this is mainly a safe place to live in with a good police presence.

High Peak

A total of 11 visits were made to the High Peak this year, and this included attending a Young Farmers Group, visiting a Residents Association and local shopping areas. The main concerns in the area included speeding, parking, resource allocation and contact times. Residents reported that on the whole this is a nice area to live in. Some raised concerns around police visibility, but that in general support from the police is good. The Commissioner emphasised the importance of building trust and encouraged residents to report concerns to the police.

North East Derbyshire

During the last year, 15 visits were made to North East Derbyshire. These included estate walks with local housing providers, Neighbourhood Watch Scheme launches and parish council meetings. The Commissioner was informed that the main concerns in the area were speeding, anti-social behaviour and resource allocation. Many residents reported good links with their local Safer Neighbourhood Team and that they felt supported by them. However, in some areas, residents feel they need more police visibility. On the whole, people reported the area as being quiet and safe. The Commissioner encouraged those he spoke to to consider volunteering for Community Speedwatch to help address speeding issues.

South Derbyshire

A total of 7 visits were made to this area during 2019. The Commissioner attended various locations including parish council meetings and arranged farm visits with the Rural Crime Team. The main concerns raised were around speeding, resource allocation and SNT Updates. On the whole, residents reported that this is a nice quiet area to live in. The Commissioner was able to discuss the expansion of the Rural Crime Team into the South of the county and the links they will build with locals.

CASEWORK AND COMPLAINTS

The PCC continues to receive contact from the public either by post, in person, via the website or via third parties such as local MPs or local Councillors. We greatly appreciate it when people take the time to get in touch and we will always do our best to help with any issues raised. We are, however, sometimes constrained in what we can do when it comes to specific cases. The PCC is only allowed in law to deal with complaints against the Chief Constable; any complaints relating to other ranks must be dealt with by the Force. The PCC is responsible for ensuring that the Force runs an effective complaints process and to support this we dip-sample closed complaints, we also meet regularly with the Independent Police Complaints Commissioner (replaced by the Regional Director for the Independent Office for Police Conduct (IOPC) in January 2018) responsible for Derbyshire. Derbyshire continues to enjoy a good relationship with the IOPC and they continue to consider that Derbyshire has good systems in place, which is not to say that we will allow this

to make us complacent and we are always keen to keep an eye on best practice from other police force areas.

The following table sets out the numbers of pieces of casework the office has received during the year April 2019 to March 2020. This can be through members of the public writing in, emailing or contacting the office by telephone or brought back to the office following public events and visits. The amount of casework/contact has decreased by 19.2% on last year.

Nature of Contact

| Reason | Number | Year on Year Change |
|------------------------------|--------|---------------------|
| Complaint or Dissatisfaction | 131 | +8 |
| Crime Report | 19 | +6 |
| General Enquiry | 105 | -75 |
| Feedback | 38 | -5 |
| Intelligence | 26 | -12 |
| Not for Derbyshire PCC/Force | 1 | -4 |
| Appreciation | 13 | +4 |
| Indecipherable | 3 | -2 |
| Total | 336 | -80 |

Reason for Contact

| Reason | Number | Year on Year Change |
|------------------------------|--------|---------------------|
| Abuse Suffered | 22 | -7 |
| Acquisitive Crime | 24 | +3 |
| Anti-Social Behaviour | 37 | -3 |
| Budget & Resources Issues | 24 | -21 |
| Drugs & Alcohol | 10 | -6 |
| Equality & Diversity | 22 | +11 |
| Indecipherable/Unclear | 4 | +2 |
| Not relevant/Not for PCC | 3 | -2 |
| PCC Matters | 13 | -13 |
| Personnel Issues | 6 | +2 |
| Serious & Organised Crime | 1 | +1 |
| Service & Police Performance | 106 | -15 |
| Traffic/Roads Policing | 47 | -11 |
| Wildlife Crime | 17 | -21 |
| Total | 336 | -80 |

Issues raised

Abuse (22)

* Child Sexual Exploitation

| * * * * * * | Domestic Violence Hate Crime Human Trafficking/Slavery Safeguarding Concerns Sexual Violence Violence – other | 4 8 0 7 0 2 |
|-----------------------|--|-----------------------------|
| Acquisit | ive Crime (24) | |
| * | Burglary, Robbery, Theft Cyber Fraud Fraud POCA | 14 2 8 0 |
| Anti-Soc | ial Behaviour (37) | |
| * * * * * | ASB general Criminal Damage Harassment & Bullying Neighbour Disputes Noise & Nuisance Trespass/unlawful gatherings | 13 2 6 7 5 4 |
| Budget & | & Resources Issues (24) | |
| * * | Budget/Precept Estate – police buildings Resources – allocation/reduction | 7 3 14 |
| Drugs & | Alcohol (10) | |
| * * * * | Alcohol Related Harm Drug Supply/Dealing Drug Taking Licensing Street Drinking | 0 7 2 1 0 |
| Equality | & Diversity Issues | (22) |
| Indeciph | erable or Unclear | (4) |
| Not Rele | vant/Not for PCC | (3) |
| PCC Mat | ters (13) | |
| * * * | Community Engagement Complaints against the PCC Complaints against PCC Staff | 9 |

| * * * | PCC role, costs and accountability Policy and Performance Political Comments & Opinions Victims Services, Commissioning and Grants | 1 1 0 2 |
|-------------------------|---|--------------------------------------|
| Personn | el Matters (6) | |
| * | Employment issues inc. pensions Work/work experience, student projects | 2 4 |
| Serious | & Organised Crime | (1) |
| Service 8 | & Police Performance (106) | |
| * * * * * * * Traffic/R | Contact & response times Data issues inc. DBS applications General policy & procedure General quality of service Performance & Crime Stats Police Complaint Police Powers oads Policing (47) | 16 1 14 27 0 25 23 |
| * * * * * | Cyclists Drink/Drug Driving Off-roading/green lanes Other roads policing Parking Speed | 0 2 0 10 10 25 |

COMPLIANCE

Wildlife Crime

The Policing & Crime Act 2017 introduced a significant change to the Police Complaints system, building on the previous years' reforms both of the complaints/conduct system, and of police governance in the form of PCCs. The intention is that PCCs should take over the appellate function currently carried out by Forces' PSDs (Professional Standards Departments) for current 'local resolution' level complaints. Local resolution means dealing with complaints against the police at a local level – for example, through the involvement of an inspector at a police station. The new reforms came into force in February 2020 and Derbyshire's Police and Crime Commissioner has had 3 reviews since that date.

(17)

CONSULTATION AND ENGAGEMENT

Talking to the public has remained a cornerstone of the work of the PCC. Through both the #D383 campaign and the 'Listening To You' programme the PCC and his team have been hearing about what is important to people.

Between April 2019 and March 2020, a series of engagement events were held across Derby and Derbyshire in all local authority areas to ask members of the public to complete the Listening To You survey. These included events at market towns, supermarkets, hospitals, libraries, colleges, University of Derby campuses both in and out of Derby, local businesses and at a Disability Direct event.

Staff from the Office of the Police & Crime Commissioner (OPCC) were often supported by other colleagues at these events, e.g. Safer Neighbourhood Team officers, Derbyshire Fire & Rescue Service and other partner agencies. The events calendar was regularly advertised by the Digital Engagement Officer on the Commissioner's website, Facebook, Twitter and Derbyshire Alert.

Staff from the Commissioner's Office also attended scheduled events, e.g. the Ashover Show, World Elder Day at Buxton and the Festival of Leisure at Swadlincote - to ensure the engagement programme reached as representative sample as possible of Derbyshire residents.

In addition, the questionnaire was available to be completed online via the Commissioner's website and this was extensively promoted to help reach a wide variety of age groups. Care was taken to ensure that the profile of respondents matched the profile of Derbyshire residents as far as possible. A total of 2,856 questionnaires were completed – 612 face to face at events, and 2,244 online.

(Please note: Results for each question are generally based on valid answers only – i.e. "Don't know", "Don't know or do not wish to say", "Prefer not to say" and blank answers have been excluded unless specified. Results may not add to 100.0% due to rounding.)

In all responses the figures in brackets represent the results from 2019/20)

Respondent Location

| | | Number of |
|--|---------------------|--------------------|
| | Number of | questionnaires |
| | questionnaires | per 1,000 |
| | Listening To You | population |
| | 2018-19 | (based on Census |
| | | 2011) |
| All Respondents | 2856 (4,897) | 2.80 (4.81) |
| Amber Valley local authority area | 298 (611) | 2.44 (5.00) |
| Bolsover local authority area | 244 (571) | 3.22 (7.53) |
| Chesterfield local authority area | 261 (342) | 2.51 (3.30) |
| City of Derby local authority area | 557 (766) | 2.24 (3.08) |
| Derbyshire Dales local authority area | 389 (499) | 5.47 (7.02) |
| Erewash local authority area | 226 (521) | 2.02 (4.65) |
| High Peak local authority area | 234 (717) | 2.57 (7.89) |
| North East Derbyshire local authority area | 399 (485) | 4.03 (4.90) |
| South Derbyshire local authority area | 248 (373) | 2.62 (3.94) |

Feeling SafeHow safe do you feel walking alone in your local area during the day? (2,846 responses)

| | Very safe | Fairly safe | A bit unsafe | Very unsafe | Total: Safe | Total: Unsafe |
|-------------------------|----------------|----------------|-----------------|----------------|----------------|------------------|
| All Respondents | 47.3% | 42.4% | 8.4% | 1.9% | 89.7% | 10.3% |
| Face to Face Website | 47.8% 47.1% | 41.4% 42.8% | 9.2% 8.0% | 1.7% 2.1% | 89.2% 89.9% | 10.8% 10.1% |
| Amber Valley | 51.8% | 41.4% | 5.7% | 1.2% | 93.1% | 6.9% |
| Bolsover | 42.4% | 46.2% | 8.1% | 3.3% | 88.7% | 11.3% |
| Chesterfield | 43.1% | 41.3% | 12.8% | 2.8% | 84.4% | 15.6% |
| City of Derby | 40.2% | 45.7% | 11.0% | 3.0% | 86.0% | 14.0% |
| Derbyshire Dales | 63.0% | 31.8% | 3.7% | 1.5% | 94.8% | 5.2 % |
| Erewash | 38.5% | 48.2% | 11.4% | 1.9% | 86.7% | 13.3% |
| High Peak | 58.9% | 33.6% | 6.3% | 1.2% | 92.5% | 7.5% |
| North East Derbyshire | 46.0% | 46.6% | 6.5% | 0.9% | 92.6% | 7.4% |
| South Derbyshire | 57.1% | 38.3% | 4.3% | 0.2% | 95.5% | 4.5% |

How safe do you feel walking alone in your local area after dark? (2,816 responses)

| | Very | Fairly | A bit | Very | Total: | Total: |
|-----------------------|-------|--------|--------|--------|--------|--------|
| | safe | safe | unsafe | unsafe | Safe | Unsafe |
| All Respondents | 15.6% | 42.5% | 28.8% | 13.0% | 58.1% | 41.9% |
| Face to Face | 18.8% | 46.0% | 26.1% | 9.1% | 64.8% | 35.2% |
| Website | 14.3% | 41.0% | 30.0% | 14.6% | 55.4% | 44.6% |
| Amber Valley | 15.2% | 50.7% | 21.9% | 12.1% | 66.0% | 34.0% |
| Bolsover | 13.3% | 40.7% | 35.4% | 10.5% | 54.0% | 46.0% |
| Chesterfield | 14.6% | 36.5% | 29.3% | 19.6% | 51.1% | 48.9% |
| City of Derby | 13.2% | 40.6% | 30.2% | 16.0% | 53.8% | 46.2% |
| Derbyshire Dales | 29.1% | 43.8% | 21.9% | 5.3% | 72.9% | 27.1% |
| Erewash | 10.7% | 43.9% | 30.9% | 14.5% | 54.6% | 45.4% |
| High Peak | 21.6% | 41.7% | 29.7% | 7.0% | 63.3% | 36.7% |
| North East Derbyshire | 12.8% | 43.3% | 30.5% | 13.4% | 56.1% | 43.9% |
| South Derbyshire | 18.4% | 42.3% | 29.0% | 10.3% | 60.7% | 39.3% |

Fear of Crime How worried are you about being a victim of the following types of crime?

a) Having your home broken into and something stolen? (2,825 responses)

| | Very worried | Fairly worried | Not very worried | Not at all worried | Total: Worried | Total: Not worried |
|-----------------------|-----------------|-------------------|------------------------|--------------------------|-------------------|--------------------------|
| | | | | | | |
| All Respondents | 13.1% | 36.4% | 39.4% | 11.2 % | 49.4% | 50.6% |
| | | | | | | |
| Face to Face | 10.7% | 34.6% | 41.0% | 13.7% | 45.2% | 54.8% |
| Website | 14.1% | 37.1% | 38.7% | 10.1% | 51.2% | 48.8% |
| | | | | | | |
| Amber Valley | 9.3% | 31.2% | 43.7% | 15.8% | 40.5% | 59.5% |
| Bolsover | 12.6% | 45.7% | 35.0% | 6.8% | 58.3% | 41.7% |
| Chesterfield | 19.9% | 37.3% | 34.3% | 8.5% | 57.2 % | 42.8% |
| City of Derby | 14.5% | 35.3% | 37.7% | 12.6% | 49.7% | 50.3% |
| Derbyshire Dales | 5.9% | 34.6% | 45.2% | 14.4% | 40.5% | 59.5% |
| Erewash | 9.4% | 39.0% | 41.1% | 10.5% | 48.4% | 51.6% |
| High Peak | 14.2% | 34.5% | 40.8% | 10.5% | 48.7% | 51.3 % |
| North East Derbyshire | 16.3% | 36.3% | 37.7% | 9.7% | 52.6% | 47.4% |
| South Derbyshire | 12.5% | 37.4% | 41.6% | 8.5% | 49.9% | 50.1% |

b) Being mugged or robbed? (2,825 responses)

| | Very worried | Fairly worried | Not very worried | Not at all worried | Total: Worried | Total: Not worried |
|-----------------------|-----------------|-------------------|------------------------|--------------------------|-------------------|--------------------------|
| | | | | | | |
| All Respondents | 8.8% | 26.8% | 46.8% | 17.5% | 35.6% | 64.4% |
| | | | | | | |
| Face to Face | 7.1% | 27.1% | 42.4% | 23.5% | 34.2% | 65.8% |
| Website | 9.5% | 26.7% | 48.6% | 15.1% | 36.3% | 63.7% |
| | | | | | | |
| Amber Valley | 6.3% | 25.1% | 49.7% | 19.0% | 31.4% | 68.6% |
| Bolsover | 9.8% | 21.0% | 54.4% | 14.7% | 30.8% | 69.2% |
| Chesterfield | 13.1% | 28.7% | 41.1% | 17.1% | 41.8% | 58.2 % |
| City of Derby | 12.3% | 31.4% | 39.0% | 17.3% | 43.7% | 56.3 % |
| Derbyshire Dales | 3.3% | 18.4% | 52.6% | 25.7% | 21.7% | 78.3 % |
| Erewash | 7.9% | 26.5% | 53.5% | 12.1% | 34.4% | 65.6% |
| High Peak | 5.8% | 27.4% | 47.4% | 19.4% | 33.2% | 66.8% |
| North East Derbyshire | 9.4% | 30.4% | 46.5% | 13.7% | 39.8% | 60.2% |
| South Derbyshire | 4.9% | 22.4% | 51.2% | 21.5% | 27.3% | 72.7% |

c) Having your vehicle stolen or vandalised? (2,194 responses)

| | Very worried | Fairly worried | Not very worried | Not at all worried | Total: Worried | Total: Not worried |
|-----------------------|-----------------|-------------------|------------------------|--------------------------|-------------------|--------------------------|
| | | | | | | |
| All Respondents | 15.3% | 33.4% | 39.1% | 12.2% | 48.7% | 51.3% |
| | | | | | | |
| Face to Face | 10.9% | 32.8% | 39.2% | 17.2% | 43.6% | 56.4% |
| Website | 17.0% | 33.7% | 39.1% | 10.2% | 50.7% | 49.3% |
| | | | | | | |
| Amber Valley | 10.0% | 32.6% | 41.4% | 16.1% | 42.5% | 57.5% |
| Bolsover | 16.9% | 32.9% | 39.8% | 10.5% | 49.8% | 50.2% |
| Chesterfield | 17.6% | 43.7% | 30.3% | 8.4% | 61.4% | 38.6% |
| City of Derby | 17.7% | 27.3% | 38.4% | 16.6% | 45.0% | 55.0% |
| Derbyshire Dales | 8.5% | 33.7% | 41.9% | 15.9% | 42.2% | 57.8% |
| Erewash | 11.6% | 40.5% | 40.9% | 7.0% | 52.1% | 47.9% |
| High Peak | 17.9% | 35.3% | 36.1% | 10.7% | 53.2 % | 46.8% |
| North East Derbyshire | 18.5% | 31.7% | 41.4% | 8.4% | 50.1% | 49.9% |
| South Derbyshire | 15.6% | 29.5% | 43.4% | 11.5% | 45.2% | 54.8% |

d) Being caught up in a terrorist attack? (2,800 responses)

| | Very worried | Fairly worried | Not very worried | Not at all worried | Total: Worried | Total: Not worried |
|-----------------------|-----------------|-------------------|------------------------|--------------------------|-------------------|--------------------------|
| | | | | | | |
| All Respondents | 8.1% | 10.7% | 36.1% | 45.2% | 18.7% | 81.3% |
| | | | | | | |
| Face to Face | 8.2% | 12.7% | 34.9% | 44.2% | 20.8% | 79.2% |
| Website | 8.0% | 9.9% | 36.6% | 45.6% | 17.9% | 82.1% |
| | | | | | | |
| Amber Valley | 7.9% | 9.0% | 35.3% | 47.9% | 16.8% | 83.2% |
| Bolsover | 5.2% | 8.8% | 39.7% | 46.3% | 14.0% | 86.0% |
| Chesterfield | 8.1% | 10.0% | 39.7% | 42.3% | 18.0% | 82.0% |
| City of Derby | 12.8% | 15.9% | 31.9% | 39.4% | 28.7% | 71.3 % |
| Derbyshire Dales | 2.9% | 5.4% | 40.9% | 50.8% | 8.3% | 91.7% |
| Erewash | 7.1% | 10.3% | 34.6% | 48.0% | 17.4 % | 82.6 % |
| High Peak | 5.5% | 9.2% | 39.7% | 45.6% | 14.7% | 85.3% |
| North East Derbyshire | 8.9% | 10.0% | 39.1% | 42.1% | 18.9% | 81.1% |
| South Derbyshire | 4.9% | 8.3% | 32.6% | 54.2% | 13.2% | 86.8% |

e) Being a victim of fraud or identity theft? (2,825 responses)

| | Very worried | Fairly worried | Not very worried | Not at all worried | Total: Worried | Total: Not worried |
|-----------------------|-----------------|-------------------|------------------------|--------------------------|-------------------|--------------------------|
| | | | | | | |
| All Respondents | 19.7% | 39.8% | 28.9% | 11.5% | 59.5% | 40.5% |
| | | | | | | |
| Face to Face | 18.2% | 39.8% | 28.7% | 13.2% | 58.1% | 41.9% |
| Website | 20.4% | 39.8% | 29.0% | 10.8% | 60.2% | 39.8% |
| | | | | | | |
| Amber Valley | 19.0% | 38.6% | 31.9% | 10.5% | 57.6% | 42.4% |
| Bolsover | 12.6% | 42.1% | 35.4% | 9.9% | 54.7% | 45.3% |
| Chesterfield | 20.8% | 34.3% | 32.5% | 12.4% | 55.1% | 44.9% |
| City of Derby | 22.6% | 38.0% | 26.6% | 12.8% | 60.6% | 39.4% |
| Derbyshire Dales | 18.0% | 41.1% | 31.4% | 9.6% | 59.1% | 40.9% |
| Erewash | 15.4% | 44.3% | 29.9% | 10.4% | 59.7% | 40.3% |
| High Peak | 22.2% | 37.0% | 28.8% | 12.1% | 59.2 % | 40.8% |
| North East Derbyshire | 22.3% | 41.8% | 23.9% | 11.9% | 64.2% | 35.8% |
| South Derbyshire | 19.3% | 44.6% | 24.5% | 11.7% | 63.8% | 36.2% |

Community Policing

Do you think that your local police are dealing with the issues that matter to your community?

(2,474 responses)

| | Yes, definitely | Probably | Probably not | Definitely not | Total: Yes | Total: No |
|---|--------------------|----------|-----------------|-------------------|--------------------|-----------|
| All Respondents | 13.9% | 48.7% | 25.5% | 11.8% | 62.6% | 37.4% |
| Face to Face | 20.9% | 52.1% | 19.7% | 7.3% | 72.9% 58.4% | 27.1% |
| Website | 11.1% | 47.3% | 27.9% | 13.7% | | 41.6% |
| Amber Valley Bolsover Chesterfield City of Derby Derbyshire Dales Erewash High Peak | 11.8% | 53.8% | 25.7% | 8.7% | 65.6% | 34.4% |
| | 15.6% | 38.2% | 30.6% | 15.6% | 53.8% | 46.2% |
| | 9.8% | 51.1% | 26.7% | 12.4% | 60.9% | 39.1% |
| | 19.4% | 53.8% | 17.1% | 9.8% | 73.2% | 26.8% |
| | 10.1% | 53.1% | 26.1% | 10.7% | 63.1% | 36.9% |
| | 17.6% | 40.4% | 32.4% | 9.6% | 58.0% | 42.0% |
| | 9.2% | 46.4% | 27.3% | 17.1% | 55.6% | 44.4% |

| North East Derbyshire | 13.5% | 42.9% | 25.2% | 18.3% | 56.5% | 43.5% |
|-----------------------|-------|-------|-------|-------|-------|-------|
| South Derbyshire | 8.8% | 49.1% | 32.5% | 9.6% | 58.0% | 42.0% |

Derbyshire Police

Taking everything into account, how good a job do you think the Derbyshire police are doing?

(2,648 responses)

| | Excellent | poog | Fair | Poor | Very poor | Excellent / Good | Poor / Very poor |
|--|-----------|-------|-------|-------|-----------|---------------------|---------------------|
| All Respondents | 11.8% | 42.1% | 34.8% | 7.5% | 3.8% | 53.9% | 11.3% |
| Face to Face | 16.5% | 50.4% | 28.6% | 2.5% | 2.0% | 66.9% | 4.6% |
| Website | 9.8% | 38.6% | 37.5% | 9.6% | 4.6% | 48.4% | 14.1% |
| Amber Valley Bolsover Chesterfield City of Derby | 12.0% | 46.5% | 32.6% | 6.5% | 2.4% | 58.5% | 32.6% |
| | 14.9% | 35.2% | 36.0% | 8.7% | 5.2% | 50.1% | 36.0% |
| | 8.2% | 46.2% | 34.1% | 6.7% | 4.8% | 54.4% | 34.1% |
| | 15.2% | 46.0% | 30.5% | 6.1% | 2.2% | 61.2% | 30.5% |
| Derbyshire Dales | 13.3% | 37.8% | 37.0% | 7.0% | 4.8% | 51.1% | 37.0% |
| Erewash | 8.8% | 42.1% | 41.2% | 5.5% | 2.4% | 50.9% | 41.2% |
| High Peak | 8.8% | 39.2% | 33.7% | 9.2% | 9.1% | 48.0% | 33.7% |
| North East Derbyshire | 12.1% | 34.6% | 36.3% | 12.2% | 4.9% | 46.7% | 36.3% |
| South Derbyshire | 8.9% | 41.0% | 39.3% | 8.5% | 2.3% | 49.9% | 39.3% |

The Police & Crime Commissioner

Before completing this survey, were you aware of Police & Crime Commissioners? (2,655 responses)

| | Yes | No |
|--------------------------|----------------|----------------|
| | | 22.20/ |
| All Respondents | 69.2% | 30.8% |
| Face to Face | 57.8% | 42.2% |
| Website | 73.9% | 26.1% |
| Ambor Valloy | 70.49/ | 20.6% |
| Amber Valley Bolsover | 70.4% 70.6% | 29.6% 29.4% |
| Chesterfield | 66.9% | 33.1% |

| City of Derby | 66.5% | 33.5% |
|-----------------------|-------|-------|
| Derbyshire Dales | 80.3% | 19.7% |
| Erewash | 65.5% | 34.5% |
| High Peak | 76.5% | 23.5% |
| North East Derbyshire | 69.7% | 30.3% |
| South Derbyshire | 63.8% | 36.2% |

Do you know the name of your Police & Crime Commissioner? (2,736 responses)

| | Yes | No |
|-----------------------|-------|-------|
| | | |
| All Respondents | 32.9% | 67.1% |
| | | |
| Face to Face | 18.0% | 82.0% |
| Website | 39.0% | 61.0% |
| | | |
| Amber Valley | 41.2% | 58.8% |
| Bolsover | 39.4% | 60.6% |
| Chesterfield | 35.2% | 64.8% |
| City of Derby | 27.7% | 72.3% |
| Derbyshire Dales | 44.1% | 55.9% |
| Erewash | 25.3% | 74.7% |
| High Peak | 35.9% | 64.1% |
| North East Derbyshire | 31.1% | 68.9% |
| South Derbyshire | 27.5% | 72.5% |

Work will be undertaken to understand the concerns raised by people who had participated in the survey and the review of those concerns will help ensure that the Police and Crime Plan for Derbyshire recognises the issues that matter to the people of Derbyshire.

Based on this data it is good to see that a clear majority of people still consider that Derbyshire Constabulary are dealing with the issues that matter to communities and believe that the police are doing a good job.

A full analysis of the 2019/20 survey work, including demographic data, will be published via the PCC's website.

INDEPENDENT CUSTODY VISITORS SCHEME

Independent Custody Visiting is intended to counter any mistrust of the Police in the local community and reassure the public that people detained in Police custody are being given access to their rights, are detained in satisfactory conditions and are having their health and well-being needs taken care of. I would like to take this

opportunity to formally record my thanks to all of those involved in the scheme. It is a vitally important job that they do to ensure that when people are held in custody they are done so with dignity and respect.

It is a statutory responsibility of the Police and Crime Commissioner for Derbyshire to have in place an Independent Custody Visiting Scheme. Members of the public from Derbyshire volunteer to attend Derbyshire Constabulary's custody suites to speak with people detained in police custody, raising any issues with custody staff in order to resolve them quickly. During the year of 2019-20, the Scheme had 19 Independent Custody Visitors (ICVs), 6 of these were new recruits who didn't start until February 2020.

Derbyshire Constabulary has three custody suites which are designated to hold detained persons 24 hours a day, seven days a week, 52 weeks of the year. These are Buxton, Chesterfield and Derbyshire. In July 2019 the suite at Buxton was closed and an arrangement with the neighbouring force of Greater Manchester Police saw detained people in the far north of the Country taken to their cells.

For the purposes of the ICV scheme Derby is classed as the South area and Buxton and Chesterfield are both classed as the North area. New ICV are allocated to visit in either the North or South of the county when they join the scheme; allocation being based on how close the custody suites are to their home address.

Over the past 12 months there have been **113** visits undertaken, and **298** detained people have been spoken to.

All of the issues reported by the Independent Custody Visitors are carefully monitored for trends and actioned upon where necessary. The ICVs report on an electronic system which was introduced at the end of May 2017 and the statistics are drawn from this software. An in-depth report is produced twice a year and is reported through the Strategic Priorities Assurance Board.

Custody Record Reviewing

A 6 month pilot was launched in April 2018 which sees the volunteers reviewing the records of vulnerable DPs. This model of oversight now termed Custody Record Reviewing provides an in a wider insight into the totality of care of extended to vulnerable DPs as the full custody record is retrospectively examined to understand the totality of care extended to that vulnerable individual.

Following the 6 month pilot, the model was evaluated and it was considered a success as it provides the Commissioner with valuable oversight of the most vulnerable being held in Custody, it can help to identify weaknesses in relation to care provided and it is more in line with Her Majesty's Inspectorate of Constabulary, Fire & Rescue Services (HMICFRS) inspection regimes.

Custody Record Reviewing is now embedded within Derbyshire and it runs alongside the regular custody visiting. Quarterly feedback and performance meetings are held with the Ch Inspector and Inspectors and output reports are prepared twice per year and presented to the Strategic Priorities Assurance Board.

The success of this model of oversight has been recognised nationally and ICVA are now leading a mini pilot with six other schemes nationally to evaluate the effectiveness of this with a view to rolling out nationally.

Over the past 12 months 407 records were reviewed in total:

| Vulnerability | Timescale | Records reviewed |
|---------------|-------------|------------------|
| Mental Health | April-March | 291 |
| Immigration | April-June | 24 |
| Female | June-Dec | 68 |
| Young People | Jan-March | 24 |

Findings

From the visits and reviews which took place from the period 1 April 2019 to 31 March 2020, the most significant findings from visiting and reviewing is detailed below:

Visiting

3 positive

- Some great examples of detainee dignity being preserved, with religious items being retained by detainees
- Attitude of staff was professional and caring and respectful towards detainees.
- Clothing stocks and religious items are all stored in a tidy and appropriate fashion.

3 for improvement

- Temperature control in suites
- Kitchen cleanliness was highlighted as an area for improvement, especially regarding food dates
- Alternative footwear provisions + explaining reasons for removing shoes

Custody Record Reviewing

3 positive

- Improvement in recording of informing detainees of their general entitlements (e.g. shower, exercise, religious material), cell call button and toilet pixilation throughout the year
- Improvement in timeliness of right and entitlements for vulnerable detainees
- Improvement in not detaining juveniles overnight, or if necessary providing the rationale for overnight detention.

3 for improvement

- Number of DPs being contacted by Liaison & Diversion
- Delays from requesting to accessing appropriate adults
- More detail is needed in cell visit entries

Independent Custody Observers Pilot

September 2019 saw the commencement of ICOP, a national pilot with five other schemes trialling both Custody Record Reviewing and the new model of visiting

(established in Derbyshire). The pilot is being formally evaluated and the findings will be shared with the ICVA Board in July 2020.

Establishing and trialling a new model of oversight was recognised by the Home Office and the Policing Minister presented all Derbyshire Volunteers with a letter of thanks for their pioneering efforts.

Quality Assurance Framework

It was reported last year that ICVA had introduced a Quality Assurance Framework (QAF) which is a valuable tool to helping schemes to; reflect on compliance with the Code of Practice, celebrate areas of strength, promote custody visiting and the achievements made and to drive up performance of schemes.

There will be four standards upon which schemes will be assessed:

- Code compliance schemes meet statutory requirements and basic volunteer standards
- Silver Schemes provide a good standard of custody visiting and volunteer management.
- Gold Schemes provide an excellent standard of custody visiting and volunteer management
- Platinum Schemes provide an outstanding standard of custody visiting and volunteer management.

In May 2019 Derbyshire was one of only 2 schemes nationally to be awarded a Platinum award

Queens Award for Volunteering

This year we learned that the scheme had been nominated for a Queens award for volunteering. The outcome of this is expected later in 2020 (UPDATE: Since the time of writing the Derbyshire Scheme has learned it has been awarded this significant honour from Her Majesty.)

As always recognise that none of this would be possible without the significant contribution made by our committed volunteers and we remain grateful for their time and commitment to this important area of our work.

COMMISSIONING & GRANTS

This past year has seen considerable work to ensure compliance and reassure the Commissioner that local partners are ready for anticipated changes in the Victim's code.

Derbyshire Victims services, is based on a model of helping people to Cope and Recover. It is an integrated service model with strong referral and communication mechanisms to ensure access to and seamless referral and support for victims and families. Some of the services are co-located - a generic provider for all adult victims of crime and anti-social behaviour, a young people's service (Got Your Back), and a Restorative Justice provider. Additionally, there are services commissioned for victims of Domestic abuse in all risk categories, victims and survivors of sexual abuse and violence and for children who are being exploited. The PCC also commissions a range of hate crime services, some offered through the main victims' service and additional specialist provision to support victims with protected characteristics. The Constabulary's Witness Care service is also closely located. This provides the opportunity and the ability to coordinate and integrate our delivery of support to victims in a seamless way to improve the experience of victims as they journey through the criminal justice system and recover from the impact of crime. Other services form part of CoRe provision but are located in different places throughout the City and County to meet service users/victims' needs. This past year, with partners, we have re-commissioned our service for Children at risk of exploitation (CARES), our consortum of services for victims of Domestic Abuse (County) and our general contract for the provision of Derbyshire Victim's services. All of these went through open and competitive processes. We have also modelled a new approach to supporting victims of hate crime.

MOJ monitoring requirements changed again mid-year and this meant additional reporting on outcomes for providers, compliance with the victims' code and the recording of information on Mental health. We have not received any uplift in the MOJ grant for victim's services despite growing needs and emerging trends, for young people especially, and broadening specifications. This is in the context of reductions in funding from key partners in local government and public health, placing increasing strain on co-commissioned services.

To compound the situation the country was faced with a devasting COVID 19 pandemic at the back end of quarter 4. This placed the whole country in an official lockdown and meant that the OPCC staff team had to adapt to home-based working. The coronavirus outbreak has brought considerable challenges but also some opportunities for change and progress, including the development of improved risk management tools. Due to the excellent working relationships already in place between the commissioning team and commissioned providers, the team were able to quickly mobilise business continuity plans and provide the MoJ and the Commissioner with timely COVID-19 resilience updates.

General

Key headlines

- Overall increase in referrals for almost all of our services this year with marked improvements in successful engagements and contacts.
- Single Incidents of Support and Multiple Incidents of Support have increased across most of our services.

- There has been a decrease in those that decline support and a muchimproved self-referral rate
- There has been an increase in successful conversions as a result of the Victim Care Unit across all services where the Victim Care Unit has been involved.

FEEDBACK

It is always nice to hear how the services commissioned have been received. Here are a few pieces of feedback received this year:

- 'Thanks for listening, it's been good to get it all out'
- 'I was at my wits ends and I thought about ending it all. If it wasn't for services like yourselves, I wouldn't have got through this'
- 'Talking to you always makes me feel better and makes me feel like I can hold things together'
- 'Great to know you've been there. You've been so lovely and keep doing what you're doing, you are amazing'
- 'you have given me the strength to carry on'
- 'I felt better knowing I had someone to fall back to. You were like my safety net. I would never have been able to have gotten through meetings if it wasn't for you'
- 'Just hearing a nice voice makes things better'
- "I can't believe how you have helped our family. You've been there every step of the way. You spoke about things that she wouldn't tell us, maybe she thought she'd worry us but it was good she was telling someone."
- "I wouldn't be where I am today without the support. I want to help other young people who have gone through similar things"

Grants, both large and small, continue to form a significant part of the PCC's work. With a new streamlined process delivering clarity to those seeking funding, an annual Large Grants round sees funding of up to £25,000 per project being made available. Smaller grants are available through a scheme that awards grants three times a year. These grants are for up to £2,500 per organisation and are accessed by a simplified application process.

In the fourth round of large grants (2019-20), 55 applications were received, totalling £1,141,931. Nine projects were successful in securing average funding of around £22,273 each.

Round 10 – large grants

| Name | Purpose | Amount Large CAG £ | Police and Crime Plan Priorit ies |
|--|--|--------------------------|--|
| ASPIRE2 - ASPIRE2 Succeed (Sunnyhill) | The Project is an ongoing project which supports young people from age 11-19yrs in Derby City to harness their potential, encourage high aspirations through mentoring, focused sessions to develop self-esteem and confidence, supplementary Maths and English, motivational speakers, and structured educational visits. We also work with young people who are struggling in school with behavioural problems, who may be have diagnosis such as ADHD. We also provide opportunities for recreational activities. | £18,257.00 | 1, 3, 5, |
| Cavendish Learning Trust - Commandoe Joes | Through 'Commando Joes' programme, Cavendish Learning Trust strive to improve opportunities for our students and their families, inside and outside school and we are well placed to understand the needs of people in the local community. Commando Joes' offers access to a series of military style missions delivered by an ex service person, weekly over a year, and resources and training to continue it. | £17,995.00 | 1, 5, |
| Chesterfield FC Community Trust - A Spire Higher | A Spire Higher's aim is to provide ongoing support to help participants achieve and sustain freedom from drug and alcohol dependence and become socially and economically active. This project will be delivered throughout the year, twice a week to provide continued mentoring support. The project will provide a mixture of 1 to 1 support with a personal mentor alongside group work and physical activity. | £24,940.00 | 1, 3, 4, 5, |

| Deaf-initely Women - DEaf Abuse Free project for deaf, deafblind and hard of hearing women in Derby and Derbyshire (DEAF project) | DEaf Abuse Free (DEAF) project will be led by deaf, deafblind and hard of hearing women to support all deaf women to survive and recover from abuse in a number of ways. They will: Be supported by an IDVA trained deaf female Personal Support Navigational Worker on a one-to-one basis (PSN) Have the opportunity to participate in a face-to-face Deaf Abuse programme Receive a holistic casework service where we will assess their needs in partnership with Adults Social Care Deaf team to ensure that they are accessing services with one-to-one support. | £25,000.00 | 1,2,4,6,7, |
|---|--|------------|------------|
| Derbyshire Alcohol Advice Service – STAND TO | We will undertake a feasibility study across Derbyshire primarily and initially focusing on the North of the county to explore the current pathway for veteran offenders within the CJS. Looking to publish findings that will inform improved engagement with those veterans who have alcohol issues, to help prevent them entering the CJS, as a result of alcohol related incidents, ensuring they are signposted to appropriate support services. | £16,352.00 | 1,3 |
| Engineered Training CIC - Young Offenders into Engineering | We will help 48 young offenders: gain employment skills and accredited qualifications; make a positive contribution to the communities they live in; lead fulfilling lives; find employment; move out of poverty and turn away from a life of crime. We will do this by running 4 BTEC accredited training courses in Welding and Fabrication these young people, working with our partners, the Youth Offending Service and the YMCA and help these vulnerable young people to access work-based training and find routes into employment. | £24,920 | 1,5 |
| Parkside High CIC (Cotmanhay) - YouthSkillz Young Person Mentoring Project | The YouthSkillz mentoring Project is a practical mentoring, youth support and learning programme aimed at young people aged 10-16 years who are hard to reach. The project will be focused on steering young people in Cotmanhay and the wider area away from criminality and ASB and the pitfalls of substance misuse and alcoholism by providing diversionary activities and positive opportunities. The project will be based at our community allotment in Cotmanhay- Garden 61. | £23,537 | 1,3,4,5 |

| Rebuild East Midlands - Rebuild project | Rebuild Project was initially developed alongside Derby City Council as part of wider set of national pilot projects for the Home Office to provide post NRM support to survivors of modern slavery. We work with adults who are UK citizens, EU and Third country nationals and have an NRM decision. Rebuild provides 1:1 casework but it wants to develop a group work/activity programme that creates safe spaces where individuals can connect and build new skills, as well as offer group therapy sessions. | £24,460 | 1 |
|--|--|--------------------|-----------|
| Safe and Sound - Family Support Worker (CRE) | The project will fund a family worker to provide specialist support for the whole family (child, siblings and parents) where any form of child exploitation is the primary issue. A voluntary sector agency can have more success when engaging families because they are independent and engagement is voluntary. Our caseworker can offer consistent support to engage and advocate with the services on offer and support families to work with agencies more effectively. | £25,000 | 1,2,3,4,5 |
| Grand Total: | 9 projects | 1. <u>£200,461</u> | |

In the small grants rounds in 2019 - 20 a total of 20 projects totalling £42,996 were awarded with an average value of just over £2,149 allocated per project. It is a recurrent theme that additional engagement and support work needs to happen with community-based organisations to raise the profile of this potential funding stream and encourage more applications. The grants awarded were:

Round 8 – small grants

| Name | Purpose | Amount Small CAG £ | Police and Crime Plan Priorities |
|------|---|-----------------------------|--|
| I— | Community Room To Install CCTV surveillance cameras and equipment | £1000.00 | |

| | Expansion of 'Off the Streets' Coaching Programmes We want to build a community-based football club which offers opportunities to all, as well as a state-of-the-art sports and social facility of which the whole community can be proud. By continuing to provide high-quality, FA Charter-standard coaching opportunities, we will be working with at least 400 local young people every year, helping them to stay clear of crime and anti-social behaviour and engage in sport instead. Not only will this significantly increase their life opportunities, it will also have a wider impact on the community, which will be less blighted by crime and anti-social behaviour as a result of local young people engaging with our coaching programmes instead. | £2,500.00 | |
|------------------------------------|--|-----------|--|
| Equine Assisted Activity Centre | Equine Round Pen and Small Equipment To enable the purchase of a portable mesh round pen and selection of small exercise. The initial purpose of this purchase will be to allow a smooth transition to our new site in Stenson, Derby by allowing a continuation in service to all our clients whilst we complete works on the permanent structures required. After the initial six months we will use this equipment, as a 'mobile kit' so that we can facilitate delivery at external sites, such as schools, other institutions and community events. | £2,500.00 | |
| TOTAL | 3 projects | £6,000 | |

Round 9 - small grants

| £ | Name | Purpose | Amount Small CAG £ | Police and Crime Plan Priorities |
|---|------|---------|-----------------------------|--|
|---|------|---------|-----------------------------|--|

| Ault Hucknall Parish Community Management Committee Project: 617 Youth Forum | Engage with young people across 3 local parish council areas about what they want to see in the villages in which they live. In addition, the forum will educate the young people on how to request services and support from the Parish Council's by getting items of interest onto the agenda of the meetings. Empower and give a voice to young people as to how they can bring about change in their community. | £2,500.00 | 1,5 |
|---|---|-----------|---------|
| Boza Youth Inc Project: Boza Youth Inc | Provide 11 to 16-year olds in Bolsover with access to a free and safe weekly meeting place to encourage social and community integration, reduce the appeal of potentially risky activity in outdoor public spaces and the occurrence of nuisance / anti-social behaviour. | £2,500.00 | 1,3,5 |
| HMP Foston Hall Project: Family Bonding Unit | Improvement of the outside area of the Family Bonding Unit at HMP Foston Hall. To provide a range of family activities: Sow and grow area promoting healthy eating and helping low income families grow own produce and see the benefits from growing own veg/flowers/fruit Games Craft equipment Cooking equipment To encourage stronger family ties to develop and reduce reoffending rates of prisoners. | £2,500.00 | 1,5 |
| Grow Outside C.I.C. Project: Ripley Community Gardening project | To encourage healthy lifestyles and social connections; to reduce social isolation and increase individual agency and self-belief. To develop the grounds of The Croft in Ripley centre, and develop this area as a community garden, greenhouse and workshop space. We will improve community cohesion and reduce isolation, thereby increasing community reassurance in the area, and reducing fear of crime and improving wellbeing. To work with young people at risk of offending and those with mental health problems, other potential participants include individuals with physical disabilities, ex-offenders and those | £2,500.00 | 1,3,4,5 |

| Morton Village Hall Management Committee Project: Youth Engagement and Crime Prevention Initiative | Develop an engagement and education plan for the local community using the newly refurbished village hall as a community hub for all ages. Develop opportunities to raise awareness and promote crime prevention initiatives to all members of the local community such as: Cyber Bullying and Cyber Crime SCAM awareness – Liaise with Derbyshire Scamwatch Derbyshire Victim Services To liaise with partner agencies: | £2,500.00 | 1,2,5 |
|---|---|------------|-------|
| Refuge Project: Tech Abuse Awareness Workshops | To hold tech abuse awareness workshops for professionals working within Derby City and Derbyshire. Participants will learn how to recognise the signs of tech abuse in their own service-users; the impacts of tech abuse; effective responses and how to access help. To deliver benefits to professionals and indirectly, to victims of tech abuse | £2326.95 | 1,2 |
| 38th Chesterfield (Loundsley Green) Scout Group Project: Online Safety for Children | To purchase a laptop in order to deliver the following to young service users: To provide education to parents in order for them to know what to do if they want to prevent or report abuse and how to keep evidence that can assist police to take the matter further. To liaise with Digital PCSO for Derbyshire in order to provide further education regarding cyber awareness. | £500.00 | 1,2,5 |
| TOTAL | 7 projects | £15,326.95 | |

Round 10 – small grants

| Name Action Housing - Arbor project | Purpose Equipment for activities to prevent reoffending by reducing isolation through offering supervised activities. Funding would enable the Arbor team to introduce clients to activities in a controlled environment protecting both the clients and the general public. Walking and rambling, educational visits, gym, art materials, fishing etc | Amount Small CAG £ | Police and Crime Plan Priorities |
|--|---|--------------------|--|
| Blend Youth Project | Youth Management Committee (8 - 10 exploring Hate Crime and various forms of this - how can education and positive messages be shared with peers. Production of a short film/video to share with various groups to raise awareness of the dangers of Hate Crime. This will help inform training requirements and engagement with school. | £2,500.00 | 1,5 |
| Christ Church Parish Hall, Ironville | New flooring, paint and tables and chairs (old people comfy). Priorities 1 and 5. Significant benefit to the local communities. Could ensure SNT engagement takes place as a series of planned visits with a community Safety message each time. | £2,000.00 | 1,5 |
| Loundsley Green Community Trust | CCTV for community centre. Will repair and maintain going forward. | £1,310.00 | 1,5,7 |
| The Friends of the Hawfields | Site Security Upgrade install CCTV and burglar alarm to prevent vandalism and break in attempts. Newhall - South. | £2,469.00 | 1,6 |
| The Friends of Staveley King George V Park | Night Vision CCTV in play area of park. Will work with councils - Staveley Town and CBC | 2,500.00 | 1,2,3,5,6,7 |
| Grassmoor Perseverance | Extend solar lighting system and notice boards | £2,140.00 | 1, 6 |
| Pilsley Village Sports Association | Extend outside compound for additional secure storage and additional security lighting | £2,500.00 | 1,6 |

| St James Church, Riddings | To create a permanent quiet green space within St James churchyard where those with mental health illnesses can retreat and sit quietly and undisturbed. The project will provide gardening opportunities to plant, weed, and maintain plant borders throughout the year. It will also offer a drug and alcohol-free zone to support the street drinkers, who also have mental health illnesses, and guide them away from such substance abuse. | £2,500.00 | 1,3,4 |
|------------------------------|---|-----------|-------|
| Accessible Belper | Producing a range of Community and community safety information for the local area. Targeted at a demographic in the community who are isolated because they don't have access to social media. This will reduce the detrimental effects on the wellbeing of the people of Belper and create and maintain a sense of safety and security in the Town. | £2,500.00 | 1,3,4 |
| TOTAL | 10 projects | £21,669 | |

FINANCE

The Information provided in this Annual Report is taken from reports to the Strategic Priorities Assurance Board of 5th October 2020.

Revenue

The final outturn against the 2019/20 Revenue Budget is summarised at **Table 1**, which shows that an overall overspend against the Revised Budget occurred for the year of £0.004m. This overspend was after the planned use of reserves totalling £3.124m and is funded from the Operational Funding & Investment Reserve.

Table 1

| Police & Crime Commissioner for | |
|---------------------------------|--|
| Derbyshire | |
| Revenue Budget | |
| Outturn 2019/20 | |

| Budget Heading | Original Budget £ | Revised Budget £ | Outturn £ | Over/ (Under)spend £ |
|---|----------------------------------|------------------------|--------------|----------------------------|
| Office of the Police and Crime Commissioner | 2,782,365 | 2,782,365 | 2,972,772 | 190,407 |
| Police Officer Pay & On Costs | 94,114,000 | 96,101,700 | 96,654,456 | 552,756 |
| Police Staff Pay & On Costs | 42,980,500 | 43,667,200 | 43,146,467 | (520,733) |
| Other Employee Expenses | 833,600 | 1,119,700 | 1,069,268 | (50,432) |
| Police Pensions | 2,911,600 | 2,741,600 | 2,455,122 | (286,478) |
| Premises | 9,210,900 | 9,530,700 | 10,214,966 | 684,266 |
| Transport | 3,759,900 | 3,656,800 | 3,648,179 | (8,621) |
| Supplies & Services | 14,629,500 | 16,302,200 | 17,492,697 | 1,190,497 |
| Agency | 172,000 | 181,600 | 354,055 | 172,455 |
| Pay & Price Contingency | 0 | 0 | 0 | 0 |
| Debt Charges | 701,300 | 288,500 | 25,800 | (262,700) |
| Revenue Contribution to Capital | 3,092,000 | 2,056,000 | 2,056,000 | 0 |
| Government Grants | (2,758,800) | (2,902,400) | (3,228,012) | (325,612) |
| General Income | (3,087,200) | (3,529,200) | (4,603,391) | (1,074,191) |
| Regional Units | 11,310,300 | 11,048,300 | 10,934,832 | (113,468) |
| Interest Receipts | (160,000) | (130,000) | (142,796) | (12,796) |
| Contributions to/from Reserves | (1,683,709) | (4,135,609) | (4,376,507) | (240,898) |
| Sub-Total | 178,808,256 | 178,779,456 | 178,673,908 | (105,548) |
| BCU Fund | 318,200 | 357,000 | 308,372 | (48,628) |
| Expenditure on National Policing | 214,700 | 114,700 | (63,348) | (178,048) |
| Other Specific Grants | 50,000 | 62,000 | 138,614 | 76,614 |
| Partnerships | 526,500 | 604,500 | 545,886 | (58,614) |
| TOTAL DERBYSHIRE POLICE | 179,917,656 | 179,917,656 | 179,603,432 | (314,224) |
| | additional Council Tax surpluses | | (12,848) | |
| | TOTAL UNDER | SPEND | | (327,072) |
| | add: Earmarked | 521,200 | | |
| | less: Transfer to | (190,407) | | |
| | TOTAL TO BE N | 3,721 | | |

Capital

The Commissioner's capital outturn position for 2019/20 is shown in **Table 2**. It shows actual expenditure of £8.765m (57%) against an approved Capital Programme for 2019/20 of £15.263m. In addition, it shows additional unbudgeted (but funded) capital expenditure of £1.773m as summarised below:

Table 2

| Capital Programme | 2019/20 Budget £m | 2019/20 Outturn £m | Budget Remaining £m | Re-profile Required £m |
|--|-------------------------|--------------------------|---------------------------|------------------------------|
| Building Works | 9.090 | 4.654 | 4.436 | 4.436 |
| Total Vehicles & Equipment | 1.938 | 1.380 | 0.558 | 0.588 |
| Total IS Schemes | 3.862 | 2.406 | 1.456 | 1.431 |
| East Midlands Counter Terrorism Intelligence Unit (EMCTIU) | 0.373 | 0.325 | 0.048 | 0.048 |
| Capital Programme | 15.263 | 8.765 | 6.498 | 6.503 |
| Regional Schemes lead force - funded by region | - | 0.380 | (0.380) | - |
| National Cyber project – funded from grant | - | 0.988 | (0.988) | |
| Total Capital Programme (including Region and National projects) | 15.263 | 10.133 | 5.130 | 6.503 |
| Hardware, Software & Equipment | | 0.405 | | |
| (funded through RCCO at year end | | | | |
| therefore budget in Revenue) | | | | |
| TOTAL | | 10.538 | | |

Reserves

Table 3 gives a summary of reserves held by the Police and Crime Commissioner. A reduction is forecast as reserves will be needed to support the Capital Programme, spread the cost of the Commissioner's PFI arrangements, manage the Commissioner's Grant & Commissioning plans and to support the medium-term financial plan over the coming years.

Table 3

| Balances at | Balances at | Estimated Balances at | Estimated Balances at | Estimated Balances at |
|----------------|----------------|-----------------------------|-----------------------------|-----------------------------|
| 31/03/19 | 31/03/20 | 31/03/21 | 31/03/22 | 31/03/23 |

| | £ | £ | £ | £ | £ |
|--|------------|------------|------------|------------|------------|
| GENERAL RESERVES | 5,500,000 | 5,500,000 | 5,500,000 | 5,500,000 | 5,500,000 |
| EADMADIZED DECEDIZES | | | | | |
| EARMARKED RESERVES Useable:- | | | | | |
| Operational Funding and Investment Reserve | 4,276,488 | 2,493,585 | 1,993,585 | 1,993,585 | 1,993,585 |
| Carry-forwards | 1,647,489 | 1,194,315 | 500,000 | 500,000 | 500,000 |
| PCC Grants & Commissioning | 2,146,744 | 956,339 | 956,339 | 956,339 | 956,339 |
| Total Useable:- | 8,070,721 | 4,644,239 | 3,449,924 | 3,449,924 | 3,449,924 |
| Non-useable:- | | | | | |
| PFI - Ilkeston | 1,063,054 | 999,205 | 925,313 | 841,143 | 747,859 |
| PFI - Derby | 2,782,382 | | 1,875,340 | 1,501,870 | 1,093,546 |
| Insurance | 70,247 | | 495,365 | 505,365 | 515,365 |
| Total Non-useable:- | 3,915,683 | 3,697,511 | 3,296,018 | 2,848,378 | 2,356,770 |
| TOTAL EARMARKED RESERVES | 11,986,404 | 8,341,750 | 6,745,942 | 6,298,302 | 5,806,694 |
| | | | | | |
| TOTAL RESERVES | 17,486,404 | 13,841,750 | 12,245,942 | 11,798,302 | 11,306,694 |

Statements of Accounts. The 2019/20 Statements of Accounts for the Chief Constable and the Commissioner/Group are available on the website

PCC & Group Accounts

Currently available in DRAFT format. Covid-19 has meant full publication is delayed until approximately November 2020

https://www.derbyshire-pcc.gov.uk/Document-Library/Finance-Grants/How-Your-Money-is-Spent/2020/Draft-PCC-and-PCC-Group-Statement-of-Accounts-300620.pdf

Chief Constable Accounts

Currently available in DRAFT format. Covid-19 has meant full publication is delayed until approximately November 2020

https://www.derbyshire-pcc.gov.uk/Document-Library/Finance-Grants/How-Your-Money-is-Spent/2020/Draft-PCC-and-PCC-Group-Statement-of-Accounts-300620.pdf

NB: due to the delay in publishing the audited Accounts, the final versions will be available on the following page once complete:

https://www.derbyshire-pcc.gov.uk/Finance-and-Grants/How-your-money-isspent.aspx

MESSAGE FROM THE CHAIR OF THE POLICE & CRIME PANEL

TO BE ADDED

Cllr Carol Hart
Chair of the Police & Crime Panel

THE YEAR AHEAD

Under normal circumstances 2020 would have seen me preparing for the PCC elections in May. However, due to Covid-19 the PCC elections, along with other UK elections, have been postponed and my term of office has been extended for another year.

As the Country responds to this hidden threat I will do everything that I can do to support the Force and others working in the public sector to keep people, and their communities, safe. There is no rule book for dealing with a pandemic, we have no idea how this will play out, but from what I have seen already I have confidence that if we pull together we will get through this.

With social distancing measures I won't be able to get out and meet people. That doesn't mean I will disappear – technology means that through social media and in an online world I will still be here to listen to people's concerns and hold the Chief to account for the delivery of an efficient and effective police service.

Keep safe and keep an eye out for each other!

Hardyal Dhindsa PCC for Derbyshire

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